AgnoShin



# MARCH - 2025 AGNO-DIGEST



## AgnoShin at Enterprise Connect 2025!

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We are proud to share that AgnoShin successfully participated in Enterprise Connect 2025 at Gaylord Palms, Orlando — an event that brought together the brightest minds in business communication and technology.



Connect 2025 offered Enterprise an excitina glimpse into how artificial intelligence is reshaping the way organizations connect, collaborate, and engage with customers. We had the opportunity to insights global exchange with leaders and showcase how AgnoShin is contributing to transformation through innovation in customer experience (CX) technology.

#### **Key Takeaways from the Event:**

- 1. Al Revolution in CX: Al enhances service delivery, automates workflows, and improves decision-making in contact centers.
- 2. Importance of Al Governance: Ethical governance and transparency are crucial for building trust as Al capabilities grow.
- 3. Hyper-Personalized Engagement: Customers expect highly relevant and responsive experiences, with personalization becoming the new standard.



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Our Al-powered contact center solutions combine Emotional Al, predictive intelligence, and real-time automation to deliver smarter, more human-centered customer experiences.

We're excited about what lies ahead and remain committed to shaping the future of CX through innovation, integrity, and impact. Here's to another year of growth, and to Enterprise Connect 2026!

## Our Strategic Partnership with UnifyApps Ecosystem



We're excited to announce our partnership with the UnifyApps ecosystem, a significant milestone in our journey to deliver Al-powered, platform-independent customer experience solutions.

At AgnoShin, we are dedicated to reimagining customer experience through Al-driven automation, emotional intelligence, multi-channel and solutions. This collaboration with engagement UnifyApps strengthens our mission to seamless, scalable, and intelligent communication experiences across industries. Together, we aim to drive innovation and elevate customer engagement standards in a digital-first world.





# Celebrating 3 Years of Growth at AgnoShin Udumalpet

As we mark our 3rd anniversary, we take a moment to reflect on the passion, resilience, and collaboration that have shaped our growth. Every milestone we've reached is a testament to the dedication of our team and the trust of our partners and clients.



To our incredible employees, clients, and collaborators, thank you for being an integral part of this journey. Here's to achieving even greater success together in the years ahead.











#### Kowshick,

Assistant Manager, Customer Experience



AgnoShin is such an amazing company to work for! They have a great, welcoming workplace culture, where employees feel supported and valued. The leadership is down-to-earth and dedicated to professional development, with plenty of opportunities for skill building and career development.

#### Linda Tracey Issac,

**Executive Customer Success** 



My overall experience learning at Agnnoshin Technologies has been positive. There is always something to do because the area moves quickly and there is a real push for creativity. You get to work on multiple projects and get exposed to a lot of newer technologies, which is great.

## WELCOME TO THE FAMILY!

We're thrilled to have you as part of our growing family. Your skills, ideas, and passion will make a real impact, and we can't wait to achieve great things together.

Let's innovate, collaborate, and make a difference!



#### Employee Engagement

#### A Women's Day Celebration That Truly Inspired Us

This Women's Day, we had the privilege of connecting with some truly extraordinary individuals, women who have overcome incredible challenges, from acid attack survivors to those who are differently abled or have faced unimaginable life situations.



Through the empowering space created by Rvive Café, these women were given the opportunity to build meaningful careers and rediscover their confidence. Our women team members at AgnoShin Technologies were deeply moved by the conversations, shared stories, and powerful exchanges of motivation, resilience, and inspiration.

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A heartfelt thank you to Mr. Mahadevan, Founder of Hot Breads, and Mr. Ajay for creating Rvive Café, a space that doesn't just serve food but also serves hope, purpose, and dignity.

This was more than a celebration. It was a reminder of the strength of the human spirit, the importance of inclusion, and the impact of meaningful opportunities.

We are truly grateful for this experience and look forward to continuing this connection. Here's to women uplifting women, not just on Women's Day, but every day!









Do check out: Women's Day Celebrations

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This Women's Day, we also launched a special series to honor the incredible women shaping the future of technology at AgnoShin.

In line with our commitment to Diversity, Equity, Inclusivity (DEI), we invited women from our technical team to share their stories, their journeys, experiences, challenges, and the advice they'd give to aspiring women in tech.

Our episodes feature brilliant minds who are breaking barriers, driving innovation, and inspiring the next generation to rise with confidence. Their stories serve as a powerful reminder of why building inclusive workplaces matters, and how it starts with sharing our voices.

Stay tuned for more episodes as we continue to celebrate the strength, resilience, and brilliance of women in tech, not just today, but every day.

Episode 1

Episode 2

### WORK ANNIVERSARY



Ms. Vishwa Priya



Ms. Ezhil



Mr. Sridhar



Mr. Edwin



Mr. Kishorkumar



Mr. Akshya Kumar



Ms. Porkodi Suresh



Mr. Vishal



Mr. Veerappan



Mr. Gajarathan



Mr. Gowtham Raja



Mr. Balaji



Mr. Praveen



#### **BIRTHDAYS**



Mr. Karthik



Ms. Mahalakshmi



Mr. Ragul



Mr. Dharaneesh



Ms. Srinadhi



Mr. Ashish



Mr. GowriShankar







